

Laketran Commuter Fare and Service Changes Update Effective July 1, 2009

Service	Current Fare	Fare July 1, 2009	Fare July 1, 2010
Commuter- Regular	\$3.00	\$3.75	\$4.25
Commuter – 10-ride Ticket	-	\$37.50	\$42.50
Commuter –Student 10-Ride ticket	*\$12.50	\$15.00	\$20.00
Commuter Monthly pass	\$110.00	\$135.00	\$150.00

- All multi-ride tickets will be for 10-Rides effective 7-1-2009.
- **All current fare media will expire July 1, 2009. You will NOT be able to pay the incremental difference for individual rides using tickets purchased at the expired rate.**
- **Exchanges/Refunds**
 - ONLY UNUSED fare media will be accepted for return/exchange.
 - **Exchanging Tickets:** Unused tickets may be exchanged for new ones by mailing the tickets (previous cost \$30), along with a check for \$7.50 per tickets to: Laketran 555 Lakeshore Blvd. Painesville, OH 44077. Ticket exchanges will be processed daily Mon-Fri.
 - **Refunding tickets:** Receipt for purchase must accompany returns for refunds- please allow 10 business days for refunds.
 - Unused fare media must be exchanged/refunded within 60 days of the fare increase.

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Laketran Service changes Effective July 1, 2009

- No service on all federally observed holidays. Laketran will be closed:

Friday, July 3	Monday, September 9
Monday, October 12	Wednesday, November 11
Thursday, November 26	Friday, December 25
- All service will end at 7 p.m. Monday-Friday.
- Several commuter routes will be adjusted:
 - Rt 14 – 5:35 am departure will be eliminated.
 - Rt 14 – 6:15 am departures will change to 6:00 am.
 - Rt 12 – 7:10 am departure will be eliminated.
 - Rt 12 – 4:40 pm departure will be eliminated.
- Commuter Express Guaranteed Ride Home program will be discontinued.
- The Route 12 – 6:00 pm departure will be the last return from downtown.
- For rider alerts, you will need to sign up on the website for the Rider Alert RSS feed <http://www.laketran.com/rss/alerts.xml>
- Questions? Call 1-888-Laketran or 440-350-1000 or visit www.laketran.com

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